RELEASE NOTES

gloCOM GO 7.2.0 iOS

bicom SYSTEMS

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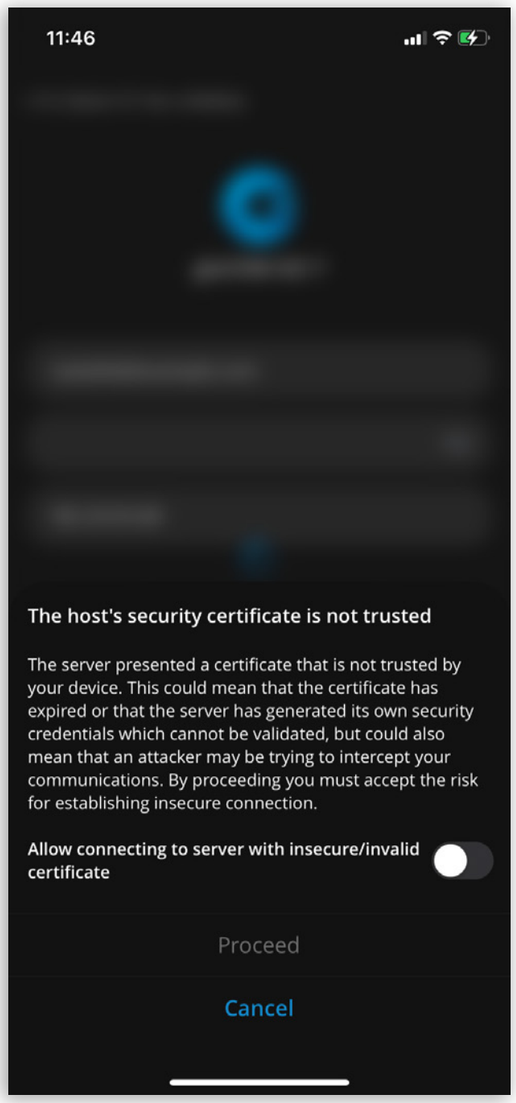
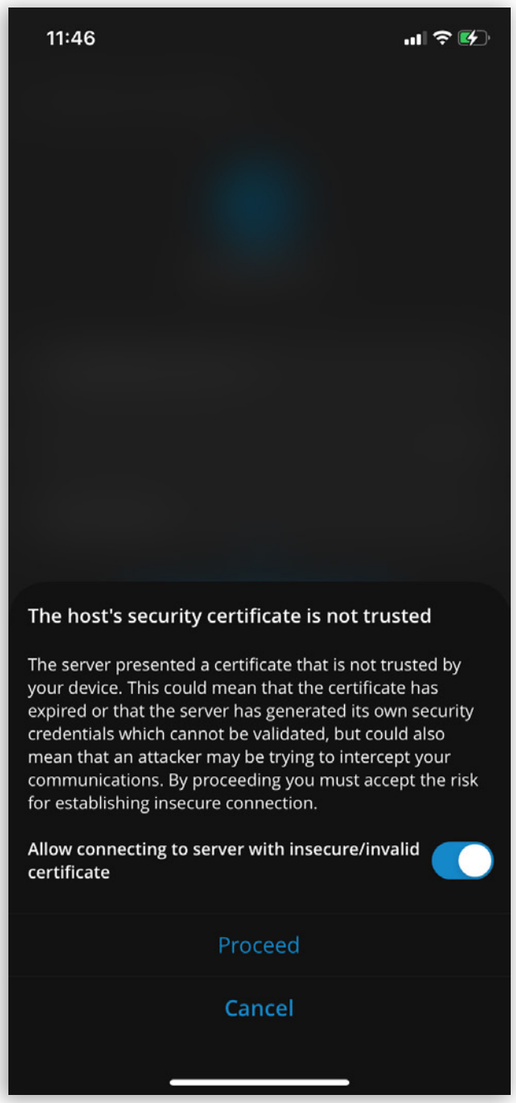
Features

TLS/SSL cert validation

When gloCOM GO tries to connect to PBX, the app will check if the connection SSL certificates are valid.

If the SSL certificates are invalid (perhaps due to certificate expiration or other security issues), gloCOM GO will prompt the user with a dialog box. This dialog box will inform the user about the insecure connection and present them with options to either continue with the insecure connection or refuse it.





Call quality indicator

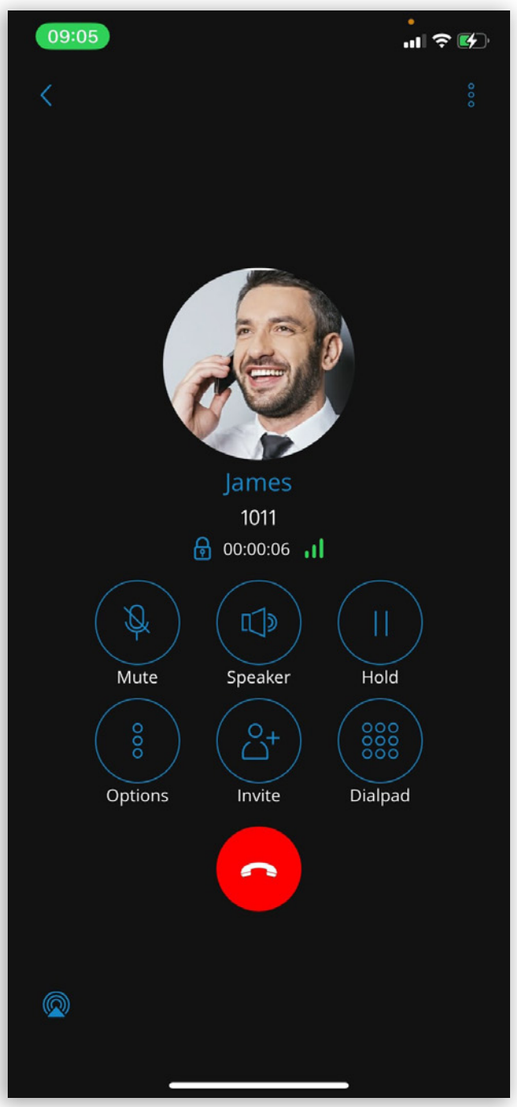
Call Quality Metrics provides the user with details about the call and network quality during a call.

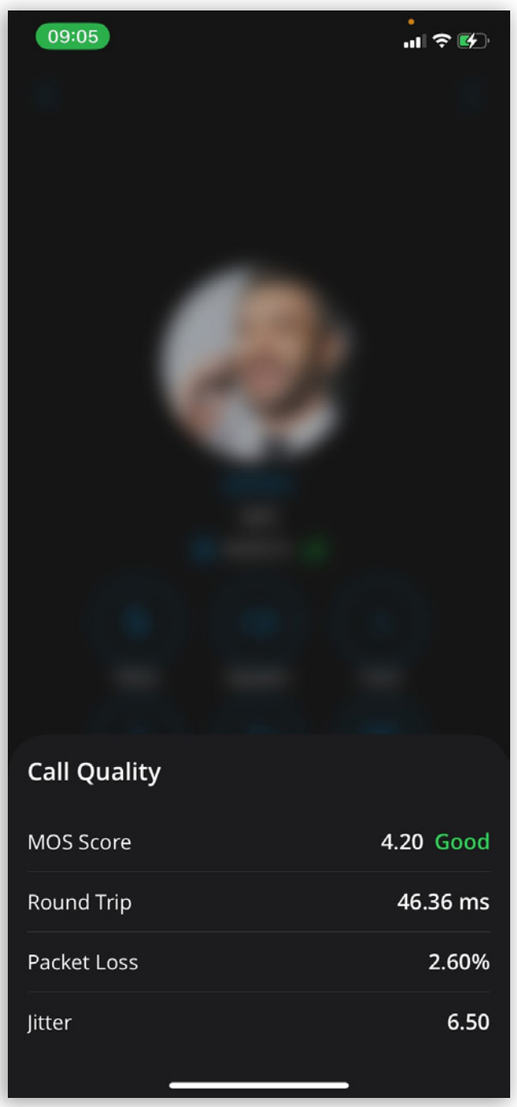
These details include information like:

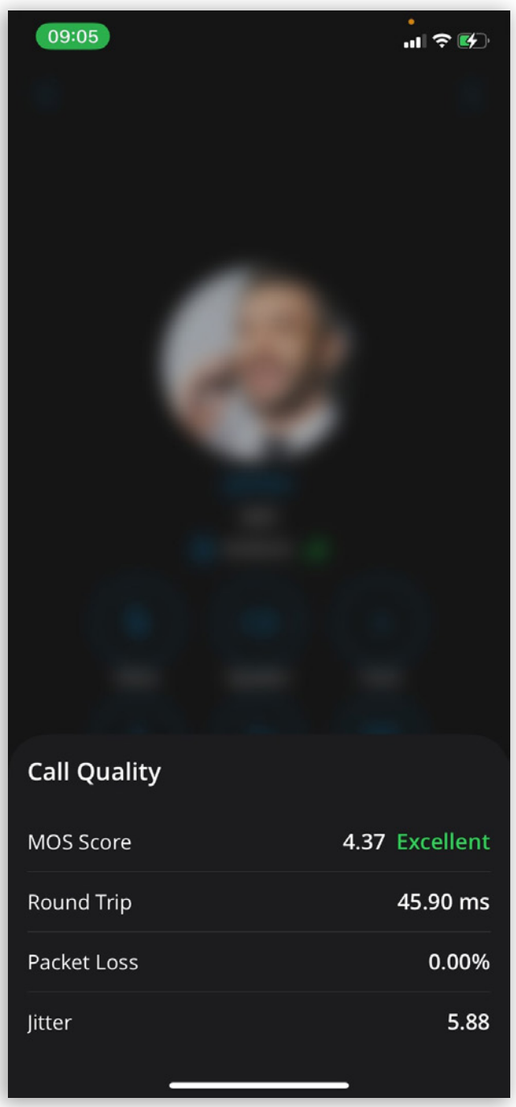
- MOS Score
- Round Trip Time
- Packet Loss
- Jitter

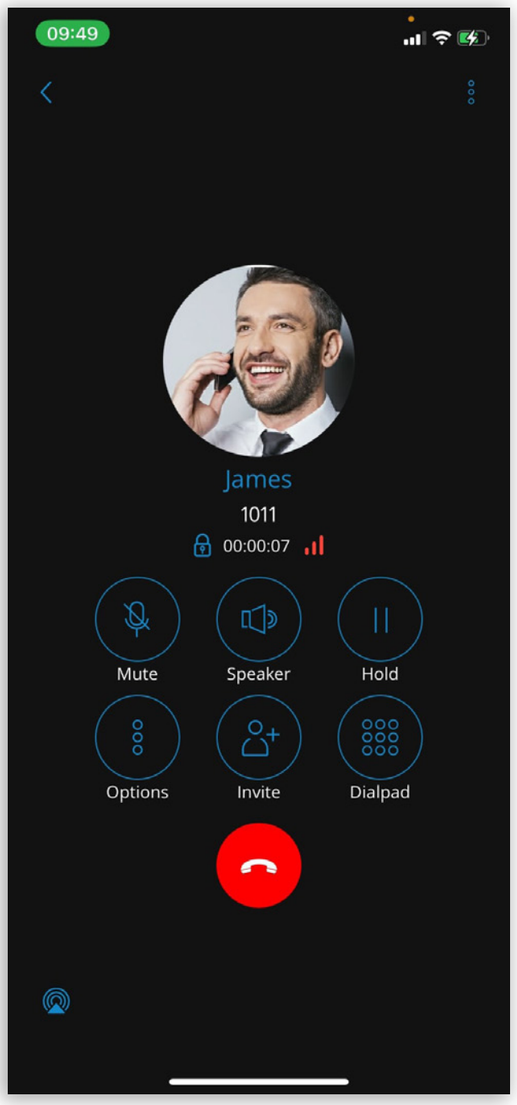
In a word, it helps with troubleshooting potential network issues during a call.

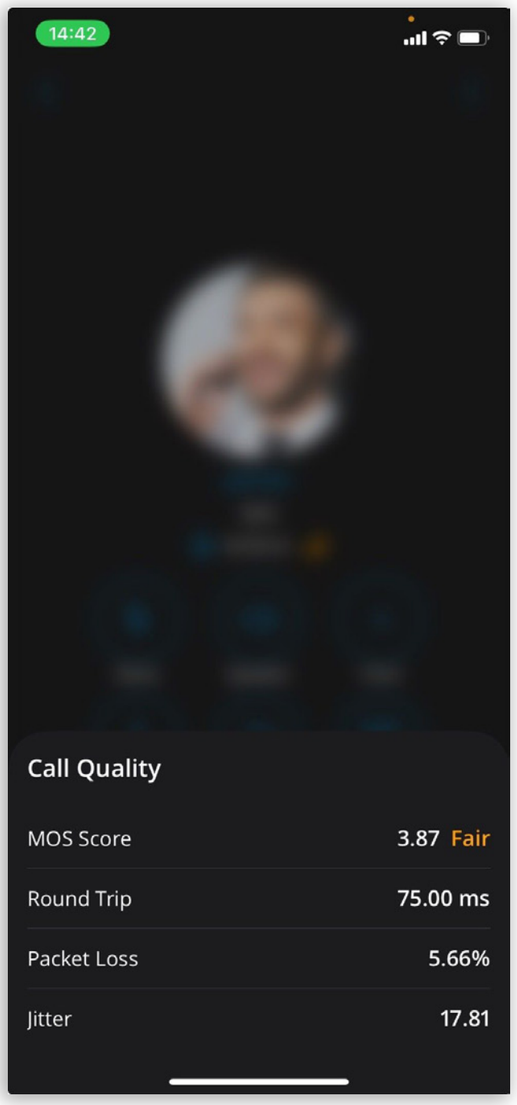
The Call Quality indicator appears under the extension name in the middle of the call window, giving rough information about call and network quality. The Call Quality window will appear by pressing on it, providing more detailed information about MOS Score, Round Trip Time, Packet Loss, and Jitter.

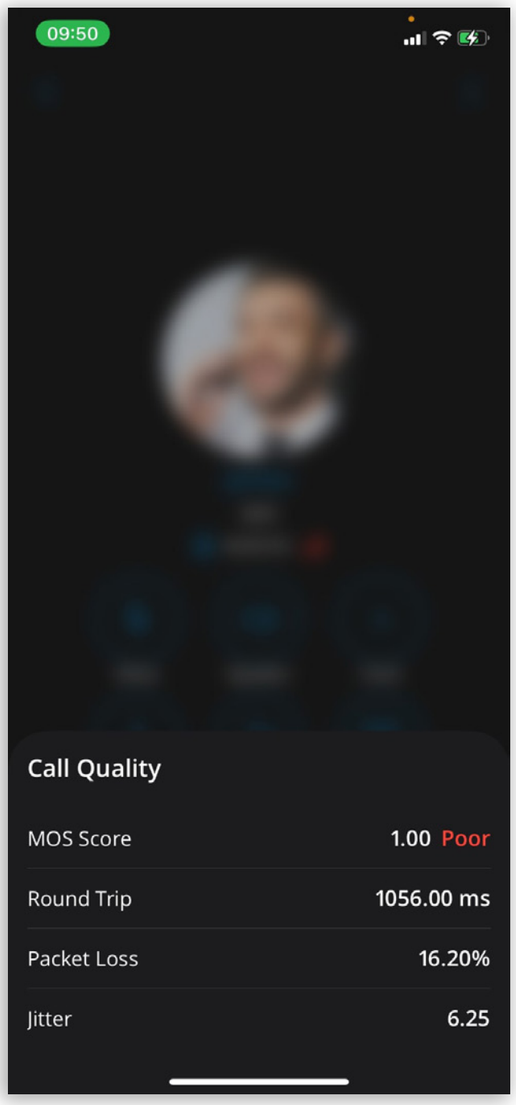












Schedule a meeting from the chat

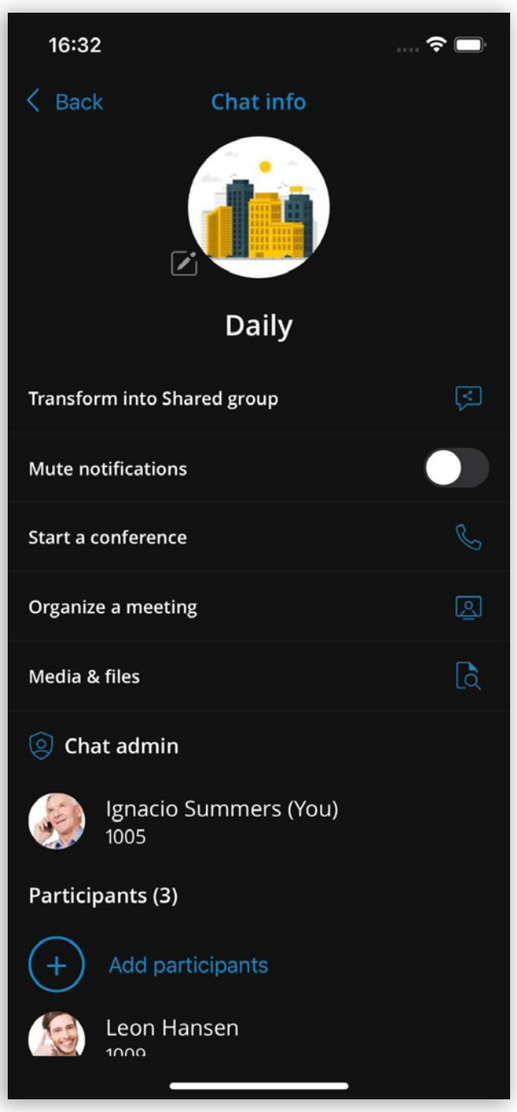
This enables users to seamlessly schedule meetings directly from their chat interface by pressing on the additional options option in the chat toolbar and selecting the Organize a meeting option or by navigating to the chat info screen and pressing the Organize a meeting option.

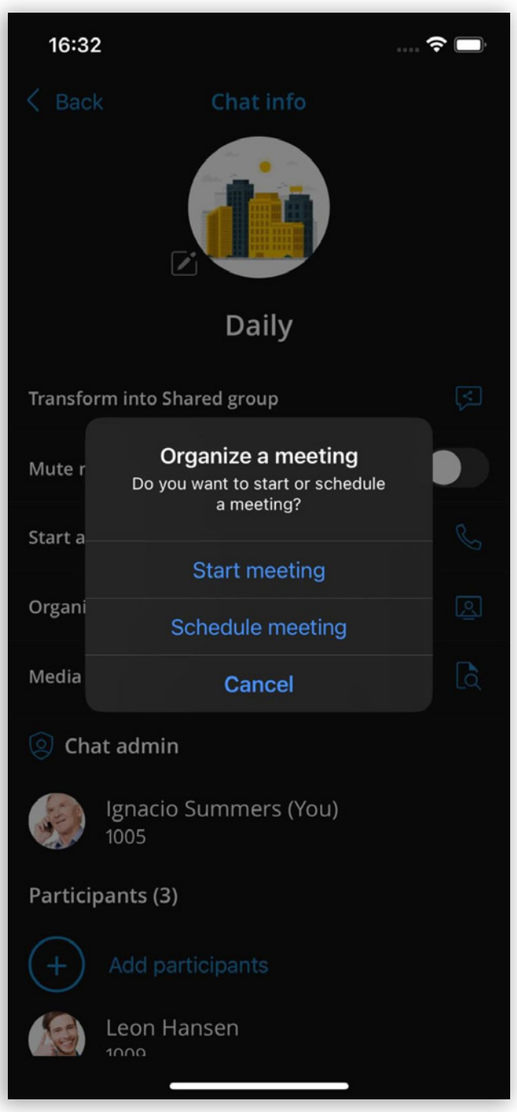
User will be offered 3 options:

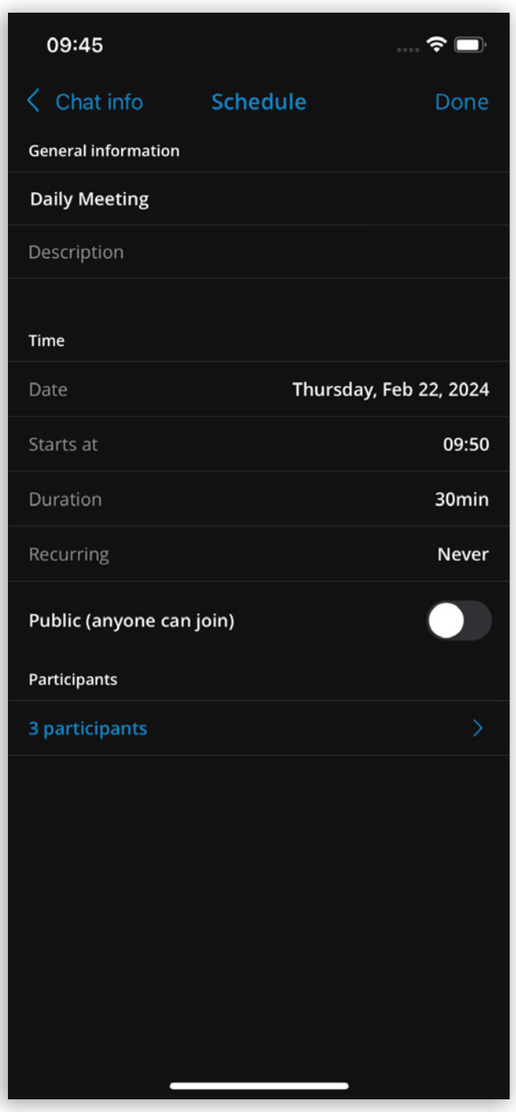
- Start meeting
- Schedule Meeting
- Cancel

The Start meeting option starts an instant meeting with chat members.

When the Schedule meeting option is selected, a Schedule window opens with the participants list already populated with the members of that chat group.


16:32
Back
Chat info
Daily
Transform into Shared group
Mute notifications
Start a conference
Organize a meeting
Media & files
Chat admin
Ignacio Summers (You)
1005
Participants (3)
Add participants
Leon Hansen


16:32
Back
Chat info
Daily
Transform into Shared group
Organize a meeting
Do you want to start or schedule a meeting?
Start meeting
Schedule meeting
Cancel
Chat admin
Ignacio Summers (You)
1005
Participants (3)
Add participants
Leon Hansen


09:45
Chat info
Schedule
Done
General information
Daily Meeting
Description
Time
Date
Thursday, Feb 22, 2024
Starts at
09:50
Duration
30min
Recurring
Never
Public (anyone can join)
Participants
3 participants

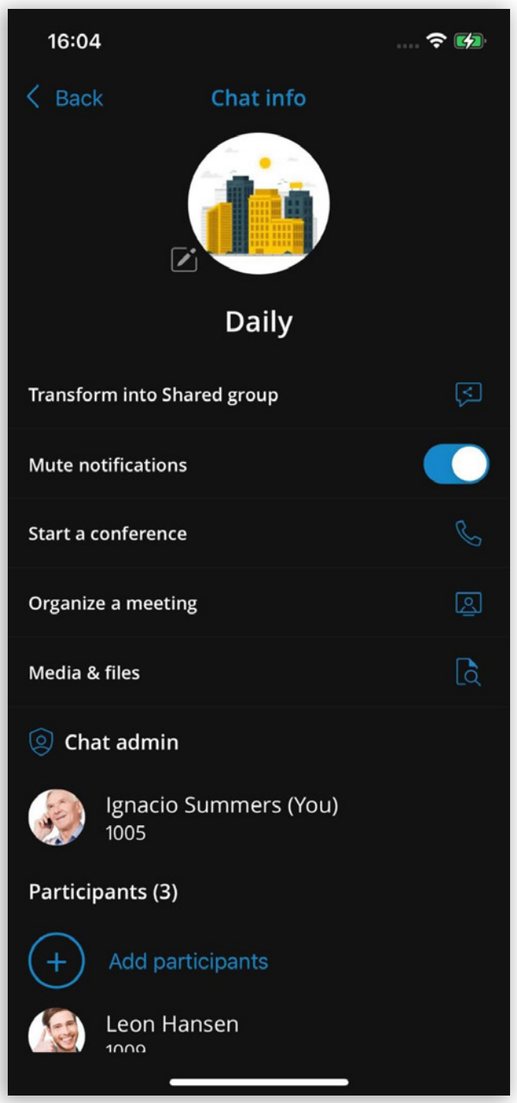
Transform standard group to shared group

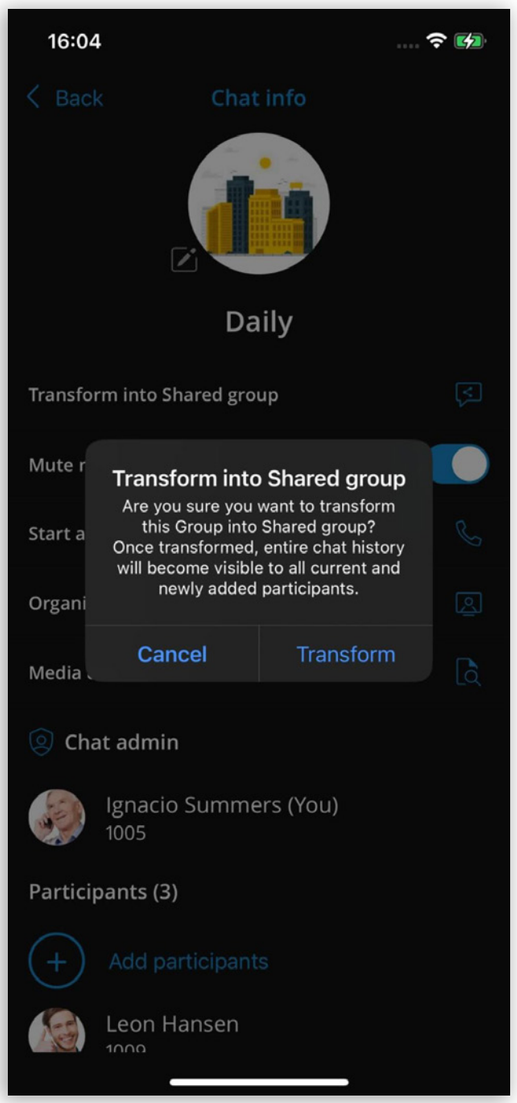
The group admin has the option to transform a standard chat group into a shared group in which all group history will be visible for newly added participants.

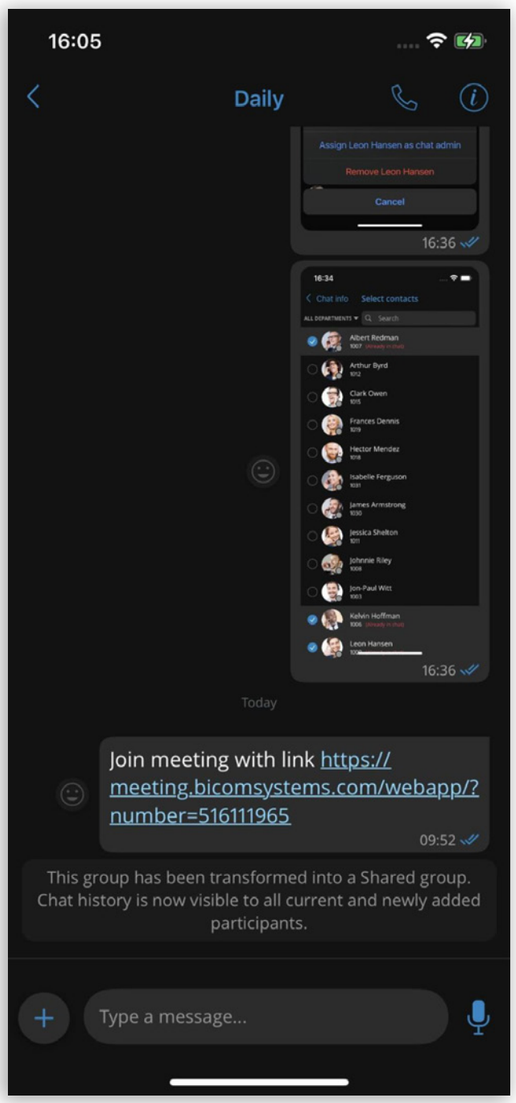
This is possible by navigating to the group chat info screen and pressing on the Transform into Shared group option.

A confirmation dialog will appear informing the user that once transformed, the entire group chat history will become visible to all current and newly added participants.

After selecting Transform, a new event will appear in the group chat informing all participants that the group has been transformed into a shared group.





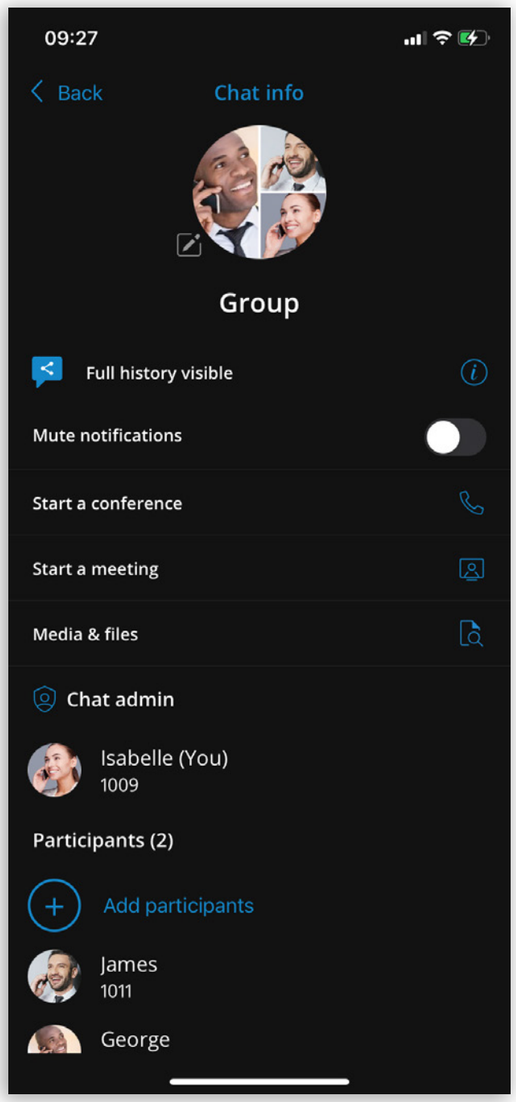


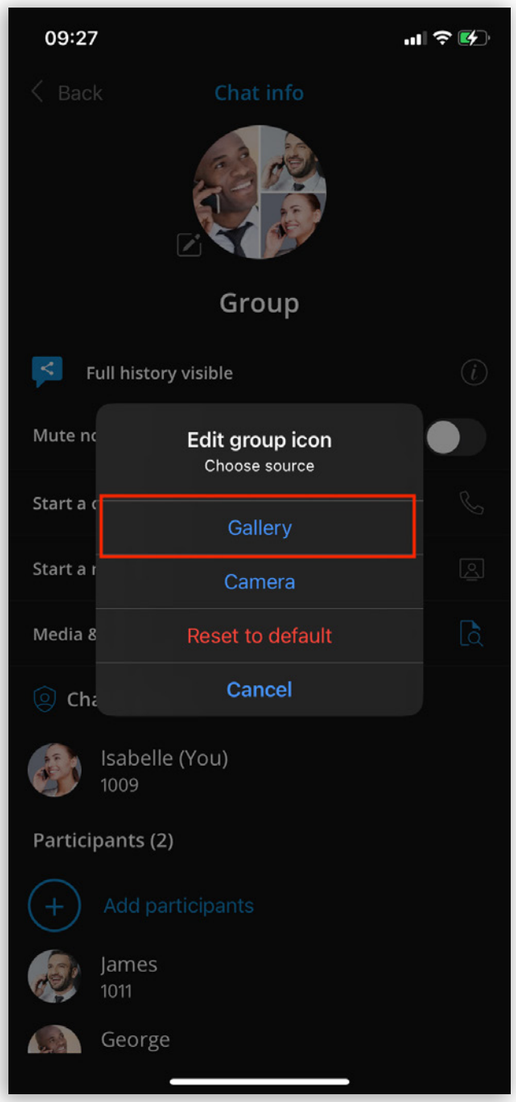
Ability to set group chat conversation image

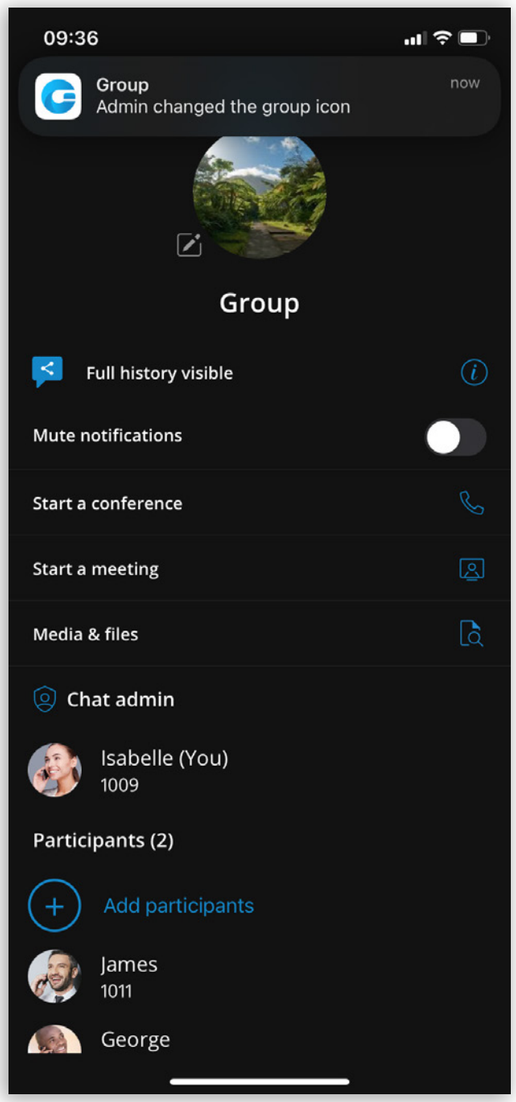
This adds a layer of personalization to group conversations, allowing users to identify and distinguish their groups visually.

As a group chat administrator, the user can navigate to the chat info screen and change the group image by pressing the edit button on the default group image.

Pressing the edit button will open the same dialog as changing the extension avatar, with an option to choose the image source from the gallery, take a photo with the device camera, or reset to default.







A preview of the selected image will be displayed within the dialog so the user can make adjustments, such as cropping, resizing and rotating.

After selecting and saving the custom image, the new group chat image will be applied, and group participants will receive a notification: “Admin changed the group icon”.

The custom image will also be visible on the chat list, conversation window, and forward list.

Improvements and Bug Fixes

- Disabled the availability of extensions that are suspended on the PBX.
- Enabled the use of Special characters in app passwords.
- Show user DND status and alert before call in case of DND.

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